

RealPTT Agent Platform Guide Manual

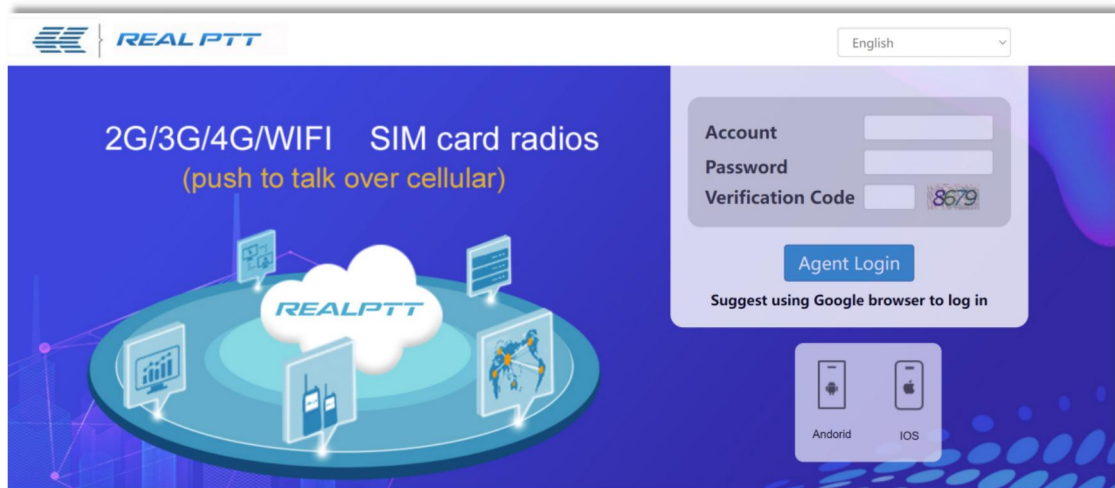
Agent Management Platform Overview	3
1. Introduction to the functions of the agent management platform	4
1.1 Company management	4
1.1.1 Create Company	4
1.1.2 View Company	5
1.1.3 Edit Company	7
2. User Management	10
2.1 User details	10
3. Order Center	11
3.1 Order Management	11
3.1.1 Purchase Order	12
3.1.2 GPS order	13
3.1.3 Buy Bluetooth Beacon	13
3.1.4 Year Account	14
3.2 Order Log	14
3.3 Order List	14
3.3.1 Order Renewal	15
3.3.2 Transfer Order	15
3.3.3 Add function	16
3.3.4 Change Order	17
3.3.5 Add Account	18
3.3.6 Export	18
3.4 Transaction	19
3.5 Convert Accounts into Amount	19
3.6 Consumer cost analysis	20
3.7 User Function Statistics	20
4. Deploy mini-serversolution	21
4.1 Purchase Order	21
4.2 Order List	21
4.3 Installation Package Download	22
5. On-premise Server Solution	23
5.1 Project list	23
5.2 On-premise Server Instructions	23
6. Personal Center	24
6.1 Create Administrator	24
6.2 View Administrator	24
6.3 Modify Bind Mail	25
6.4 Personal Information	25
6.5 Modify Password	26
6.6 Secondary Password	26
6.7 OEM	27
6.7.1 Management platform	27

6.7.2 Web scheduling console	28
6.8 User Log	28
6.9 View User IP	29
6.10 Login Record	29
6.11 Login reminder	29
6.12 Statistics	30
7. Suggestions	30
8. Update Information	31

Agent Management Platform Overview

The agent management platform is the backend for managing company, users, and orders. The software adopts the B/S mode and can manage company and users through the web.

Agent management platform login website: <https://realptt.com/ptt/proxy/>



1. Introduction to the functions of the agent management platform

The agent management platform is a platform for agents to manage company within their authority, including company management, user management, order center, recharge center, on-premise server solution, deploy mini-server solution, my project, personal center, service support, etc. Agent administrators log in through the agent website to manage enterprises, users and orders.

1.1 Company management

1.1.1 Create Company

Agent administrators can add company accounts. The company account information settings include: company account, login password, company name, company mobile phone, and company city. The company account must be a combination of English letters or numbers. The company name cannot contain special characters and the length cannot exceed 32 characters.

Create Company->

Company Account:	<input type="text"/>	The account already exists
Login Password:	<input type="password"/>	*Must contain uppercase and lowercase letters and numbers, and its length must be no less than 6
Confirm Password:	<input type="password"/>	*
Name:	<input type="text"/>	*
Company Phone:	<input type="text"/>	
	<input type="button" value="Create"/>	

1.1.2 View Company

Agents can view corporate account information in four ways:

- (1) Enter the company name to query;
- (2) Enter the company account to query;
- (3) Click [List All] directly to list all corporate account information.

Use the [List All] option to list all company information, which can be sorted by time, by account, or by name.

View Company->

Sort: [By time](#) | [By account](#) | [By name](#)

	Time	Company Account	Name	Phone Number	User Quantity	Number of normal users	Number of paused users	Expired users within 30 days	Driver number	Status	Recharge	Modify	Export User
<input type="checkbox"/>	2015-10-29 17:01:36	Stan	Stan		1	0	1	0	0	Normal	Recharge Log	Modify	Export
<input type="checkbox"/>	2015-11-04 08:43:51	Naim	Naim		0	0	0	0	0	Normal	Recharge Log	Modify	Export
<input type="checkbox"/>	2015-11-06 08:17:20	Ian	Ian		2	0	2	0	0	Normal	Recharge Log	Modify	Export

Batch Operations

- Export: Export the enterprise account as an Excel file and save it
- Set encryption type: Turn on or off the enterprise voice encryption type
- Set one-click friend: Turn on or off the enterprise one-click friend adding

Hide Menu Items ×

Company Account:
muji

Set Hidden Menu Items:
☐ Department ☐ Patrol Management
☐ Multimedia Management ☐ Audio List
☐ Find location

- Hidden menu items: Select the hidden items in the enterprise settings menu

Recharge-Purchase Orders

Enter the company account, click [View], and then click [Recharge] to enter the order management interface, where you can purchase new orders and view company order details.

View Company->

Sort: By time | By account | By name

	Time	Company Account	Name	Phone Number	User Quantity	Number of normal users	Number of paused users	Expired users within 30 days	Driver number	Status	Recharge	Modify	Export User
<input type="checkbox"/>	2024-05-24 08:55:54	Morry	Morry		6	6	0	0	0	Normal	Recharge Log	Modify	Export

☐ Select All

Total:1 , 1 pages in total , This is page 1 The number per page:

Order Management->

Remaining Number of Annual Accounts: 6

Name: Morry Remaining Number of Annual Accounts: 0 Number of Accounts(Inactive): 4(PTT call order) Remaining video traffic and storage: 0 KB

Name

Function ☒ PTT call ☐ Video ☐ Patrol (PTT call function includes PTT, GPS positioning, Platform audio, All call and so on)

Order Duration

End Date

Number Of Accounts

Remark

Activation Status ☐ Activate now ☒ Do not activate for now *Orders that are not activated can be activated by the company

View the order information of the enterprise, and can activate orders, change orders, add functions, renew orders.

Order List

Order ID	Original Order ID	Company Account	Time	Start Time	End Time	Number Of Accounts	Status	Function	Renew	Transfer	Remark
186432	186431	Morry	2024-07-30 1:06:37	2024-07-30	2025-07-31 2:35:59	1	Activated	<input type="button" value="PTT call"/> <input type="button" value="Video"/> <input type="button" value="Patrol"/> Add Function	Renew	Transfer	
186431	-	Morry	2024-07-30 1:06:37	1 years		4	Inactive	<input type="button" value="PTT call"/> <input type="button" value="Video"/> <input type="button" value="Patrol"/> Activate Order Change Order		Transfer	
184632	112943	Morry	2022-09-13 1:19:50	2022-09-13	2024-10-11 2:35:59	6	Activated	<input type="button" value="PTT call"/> Add Function	Renew	Transfer	
183921	-	Morry	2024-07-11 1:46:15	2024-07-11	2025-07-15 2:35:59	6	Activated	<input type="button" value="PTT call"/> <input type="button" value="Video"/> Add Function	Renew	Transfer	
180076	180071	Morry	2024-06-12 4:23:24	2024-06-12	2025-06-15 2:35:59	5	Activated	<input type="button" value="PTT call"/> <input type="button" value="Video"/> <input type="button" value="Patrol"/> Add Function	Renew	Transfer	

1.1.3 Edit Company

Enter the company account and click Query to enter the Edit Company page. You can edit company information and modify function permissions.

Edit Company->

morry

Name:	Morry	<input type="button" value="Modify"/>
Set password:	<input type="button" value="Set password"/>	
Status:	Active <input type="button" value="Pause"/>	
Common Group:	Status: On <input type="button" value="Close"/> *It will delete all the group sharing data of the company if the common group function is closed, please operate carefully	
Phone Number:		<input type="button" value="Modify"/>

- Company name: Enter the company name and click Modify to modify it;
- Restore password: Restore the company password to the default password;
- Status: When the status is [Pause], you will not be able to log in to the company platform using the company account password, but users in the company can still use it normally;
- Common Group: When turned on, the company's group can be shared with any other company and communicate with other company users; when turned off, all group data shared by the company will be cleared;
- Phone number: Set to bind the company's mobile phone number, and use SMS verification to log in to the company platform;

Default selective function: <input type="checkbox"/> Select All	Basic: <input checked="" type="checkbox"/> Contact <input checked="" type="checkbox"/> Private call <input type="checkbox"/> Only listen <input checked="" type="checkbox"/> Do not disturb when private call <input checked="" type="checkbox"/> Receive SOS <input checked="" type="checkbox"/> Stun <input checked="" type="checkbox"/> Stun protection <input type="checkbox"/> Disable Text GPS: <input checked="" type="checkbox"/> View location <input checked="" type="checkbox"/> GPS positioning <input checked="" type="checkbox"/> Indoor Positioning Audio: <input checked="" type="checkbox"/> Call logs <input checked="" type="checkbox"/> Platform audio Group: <input checked="" type="checkbox"/> Display the group members <input checked="" type="checkbox"/> Last group <input checked="" type="checkbox"/> Change group <input checked="" type="checkbox"/> Management Group Dispatcher: <input checked="" type="checkbox"/> PC Console <input checked="" type="checkbox"/> All call <input checked="" type="checkbox"/> Monitor <input type="button" value="Modify"/>
Default display function: <input type="checkbox"/> Select All	Basic: <input checked="" type="checkbox"/> Contact <input checked="" type="checkbox"/> Private call <input checked="" type="checkbox"/> Only listen <input checked="" type="checkbox"/> Do not disturb when private call <input checked="" type="checkbox"/> Receive SOS <input checked="" type="checkbox"/> Stun <input checked="" type="checkbox"/> Stun protection <input type="checkbox"/> Hide speaker <input checked="" type="checkbox"/> Disable Text <input type="checkbox"/> Full duplex GPS: <input checked="" type="checkbox"/> View location <input checked="" type="checkbox"/> GPS positioning <input checked="" type="checkbox"/> Indoor Positioning Audio: <input checked="" type="checkbox"/> Call logs <input checked="" type="checkbox"/> Platform audio Group: <input checked="" type="checkbox"/> Display the group members <input checked="" type="checkbox"/> Last group <input checked="" type="checkbox"/> Change group <input checked="" type="checkbox"/> Management Group Dispatcher: <input checked="" type="checkbox"/> PC Console <input checked="" type="checkbox"/> All call <input checked="" type="checkbox"/> Monitor <input checked="" type="checkbox"/> Company Management <input type="button" value="Modify"/>
Delete Company:	<input type="button" value="Delete"/> Before deleting company account, you need to delete all the users and groups
Add GPS API Password(Not Set)	Password: <input type="text"/> <input type="button" value="Add"/> After successfully setting the password for the first time, the status will become set

- Default selection functions: These permissions will be checked by default when adding new users on the enterprise platform;
- Default display functions: These checked permissions can be seen in the user function permissions of the enterprise platform, and unchecked permissions will not be displayed in the user permissions.
- Delete Company: Before deleting an enterprise account, you need to clear the group, user, and order data of this enterprise before you can delete the enterprise account.
- Add GPS API password: It is useful for users who need to call the GPS interface. The status defaults to unset. After the first password setting is successful, the status will automatically change to set.

Order expiration date :	<input checked="" type="radio"/> 15th or end of the month <input type="radio"/> day to day <button>Modify</button>	
EncryptionType :	Open <button>Close</button> Turning off the enterprises encryption type setting permission turns off encryption class settings for all users of the enterprise The device needs to support the corresponding encryption type(Temporary support equipment: ZTE Micro 4G, Qualcomm 9x07 and Android devices). Only use the same encryption type to communicate with each other, after the account is set to the encryption type, the intercom device corresponding to the account must be restarted to take effect.	
APRS setting switch :	Close	<button>Open</button>
Pre-add account :	Close	<button>Open</button>
Group Member One-click add friend :	Close	<button>Open</button>
Modify user account:	Open	<button>Close</button>
Order binding department:	Close	<button>Open</button> After opening, the department can use the bound order to create a user
Recording decoding:	Open	<button>Close</button>
Hide Menu Items:	<input type="checkbox"/> Department <input type="checkbox"/> Patrol Management <input type="checkbox"/> Multimedia Management <input type="checkbox"/> Audio List <input type="checkbox"/> Find location <button>Modify</button>	
Company permissions:	<input checked="" type="checkbox"/> Set user invisible in group	

- Order expiration date: When opening a new order for an enterprise, the order expiration date can be selected from these two options.
 - Encryption type: After it is turned on, the encryption type option can be seen in the enterprise platform editing user interface. The encryption type function is mainly used to encrypt the user's voice data to improve voice security. The device must support the corresponding encryption type (temporarily supported devices: ZTE Micro 4G, Qualcomm 9x07 and Android devices). Only when the same encryption type is used can it communicate with each other. After the account sets the encryption type, the intercom device corresponding to the account must be restarted to take effect.
 - APRS setting switch: The APRS setting of the enterprise can be turned on and off.
- Set APP password: After turning it on, the enterprise can set the APP password when editing the user.
- Pre-add account: The pre-add account function of the enterprise can be turned on and off.
 - Group members one-click add friend: After turning it on, the enterprise can click one click to add friends to each other in the editing member.
 - Modify user account: After turning it on, the enterprise can modify the user account.

- Order binding department: After turning it on, the company can assign orders to departments, and departments can create accounts through orders.
- Recording decoding: After turning it on, the recordings downloaded by the company are decoded recordings. After turning it off, the company has no play button on the recording interface, and the downloaded recordings are not decoded.
- Hidden menu items: You can customize the company to hide any menu [Department Management] [Bai Bu Call Car] [Patrol Management] [Multimedia Management], and click Modify after checking it.
- Company permissions: Invisibility function within the user group (after unchecking it, the company will not be able to see the invisibility function of users within the group)

2. User Management

2.1 User details

Agent administrators can query user account information in 10 ways:

User Details->

User ID	View	User Name	View	User Account	View	Phone Number	View
Default Group Name	View	Group Name	View	Company Account	View	Subagent Account	View
Order ID	View	List All	Two-month expired users				

- (1) View account information directly through account ID;
- (2) View account information directly through user name;
- (3) View account information through user account;
- (4) Enter a phone number to query the account that sets the number;
- (5) Enter the default group name to view the user accounts under the corresponding group;
- (6) Enter the group name to view the user accounts under the corresponding group;
- (7) Enter the enterprise account to view the user accounts under the enterprise;
- (8) Enter the sub-agent account to view the user accounts under the sub-agent;
- (9) Enter the order ID to query the account information included in the order;
- (10) Click [Query] to list all user account information.

Start Time: End Time: [View](#) (Creation Time) Function:

Usage Status: Online Status: order status: [Export](#) [Custom display columns](#)

Sort: [By time](#) | [By account](#) | [By company](#) | [By group](#) | [By status](#) | [By end time](#)

	User ID	Expiration Time	Order ID	Account	Name	Default Group	Name	Company Account	Order Function	order status	Status	Online
<input type="checkbox"/>	1266155521	2025-06-15 23:59:59	180076	nikki1	realptt1	group2	Morry	Morry	PTT call Video Patrol	[NoRenewed]	Normal	Offline
<input type="checkbox"/>	1266155522	2025-06-15 23:59:59	180076	nikki2	realptt2	group2	Morry	Morry	PTT call Video Patrol	[NoRenewed]	Normal	Offline
<input type="checkbox"/>	1266155523	2025-06-15 23:59:59	180076	nikki3	realptt3	group test	Morry	Morry	PTT call Video Patrol	[NoRenewed]	Normal	Offline
<input type="checkbox"/>	1266155524	2025-06-15 23:59:59	180076	nikki4	realptt4	group test	Morry	Morry	PTT call Video Patrol	[NoRenewed]	Normal	Offline
<input type="checkbox"/>	1266155525	2025-06-15 23:59:59	180076	nikki5	realptt5	group test	Morry	Morry	PTT call Video Patrol	[NoRenewed]	Normal	Offline
<input type="checkbox"/>	1266155526	2025-07-15 23:59:59	183921	nikki6	nikki6	group2	Morry	Morry	PTT call Video	[NoRenewed]	Normal	Offline

☐ Select All [Active](#) [Pause](#) [Renew](#) [Delete](#)

After finding the users, you can sort them by time, account, company, group, status, and expiration time.

After finding the users, you can view the user's usage status, online status, whether they are drivers, and order status. The usage status is divided into [Normal] and [Paused]. The online status is divided into [Online] or [Offline]. The order status is [Not Renewed] and [Renewed].

Select the user account that needs to be managed, and you can activate, suspend, delete, renew, and set mobile renewal prices for the user account.

3. Order Center

3.1 Order Management

The agent administrator enters the account of the company whose orders are to be viewed. Perform operations such as adding, querying, and modifying company orders. Enter the company account in the company account column, click [Query], and enter the company order management interface.

Order Management->

Remaining Number of Annual Accounts: 6

Name: Morry Remaining Number of Annual Accounts: 0 Number of Accounts(Inactive): 4(PTT call order) Remaining video traffic and storage: 0 KB

Name	Purchase Order
Function	<input checked="" type="checkbox"/> PTT call <input type="checkbox"/> Video <input type="checkbox"/> Patrol (PTT call function includes PTT, GPS positioning, Platform audio, All call and so on)
Order Duration	1 years
End Date	-
Number Of Accounts	1
Remark	
Activation Status	<input type="radio"/> Activate now <input checked="" type="radio"/> Do not activate for now *Orders that are not activated can be activated by the company

3.1.1 Purchase Order

On the purchase order interface, select the required functions to purchase. Each function will consume a corresponding amount. The details of the consumed amount can be queried in the transaction record.

Name: Morry Remaining Number of Annual Accounts: 0 Number of Accounts(Inactive): 4(PTT call order) Remaining video traffic and storage: 0 KB

Purchase Order

GPS order

Buy bluetooth beacon

Year Account

Name

Purchase Order

Function

☒PTT call ☐Video ☐Patrol (PTT call function includes PTT, GPS positioning, Platform audio, All call and so on)

Order Duration

1 years

End Date

-

Number Of Accounts

1

Function selection:

- PTT Call: Activate the intercom function of the order, and the account login device can conduct intercom calls, and also includes GPS positioning function and recording function
- Video: The order has a video function, and accounts can conduct video monitoring, video calls, upload videos, and send pictures. (The video record retention time can be selected as one month, six months, or one year. The price varies with the retention time. The specific price can be viewed in the transaction record);
- Patrol: The user of this order has NFC patrol and GPS patrol functions, and can set and query the user's patrol information in the enterprise platform [Patrol Management];

Activation Status

☐Activate now ☒Do not activate for now

*Orders that are not activated can be activated by the company

Activation method:

- Activate now: The order will take effect immediately and the usage time will start to be calculated. It cannot be revoked.
- Do not activate now: Place the order on the enterprise platform first and choose to activate it on the enterprise platform or on the agent platform.

For inactivated orders, users can cancel them by themselves. The cancellation method is: change the order, change the order quantity to "0" and save it, and the order will be cancelled.

Change Order

Name	Change Order		
Order ID	186431		
Order Status	Inactive		
Function	<input checked="" type="checkbox"/> PTT call	<input checked="" type="checkbox"/> Video	<input checked="" type="checkbox"/> Patrol
Order Duration	1 years		
Number Of Accounts	0	Change the quantity to 0 to refund the order	
Remark			

Confirm

3.1.2 GPS order

Select the purchase duration and quantity. This does not include PTT, video and other features. This order is only for GPS tracker.

Remaining Number of Annual Accounts: 6

Name: Morry Remaining Number of Annual Accounts: 0 Number of Accounts(Inactive): 4(PTT call order) Remaining video traffic and storage: 0 KB

Purchase Order **GPS order** Buy bluetooth beacon Year Account

Name	Purchase GPS order		
Function	GPS positioning (without PTT, video, audio, patrol functions, only GPS)		
Order Duration	1 years		
End Date	-		
Number Of Accounts	1		
Remark			

Activation Status ☐Activate now ☒Do not activate for now *Orders that are not activated can be activated by the company

Purchase Order

3.1.3 Buy Bluetooth Beacon

Select the purchase duration, enter the number of beacons and click Purchase Order.

Remaining Number of Annual Accounts: 6

Name: Morry Remaining Number of Annual Accounts: 0 Number of Accounts(Inactive): 4(PTT call order) Remaining video traffic and storage: 0 KB

Purchase Order GPS order **Buy bluetooth beacon** Year Account

Name	Buy bluetooth beacon		
Order Duration	1 years		
End Date	2025-08-15		
Quantity	1		
Remark			

Purchase Order

3.1.4 Year Account

Refers to the order is currently not put into use, has been purchased the amount can be converted into the equivalent amount through the [account to amount] operation.

3.2 Order Log

Inputting the company account and click “view” to enter the order log. The order log is automatically generated by the platform to record the company account order information.

Order Log->

MORRY

View

Time	Log
2024-07-30 11:09:40	Activate order successfully(Company),Original Order ID:186431,New Order ID:186432,Company Account:Morry,Number of activated accounts:1,Remaining Accounts:4,Starting Time:2024-07-30,End Time:2025-07-31.
2024-07-30 11:06:37	Purchase order successfully,Order ID:186431,Company Account:Morry,Number Of Accounts:5,Purchase Time:1years.
2024-07-16 13:49:51	Check in the order successfully,Original Order ID:112943,Order ID:184627,Company Account:morry,Original Company Account:gsinfo,Number Of Accounts:6,Starting Time:2022-09-13,End Time:2024-10-11 23:59:59.
2024-07-11 13:46:15	Purchase order successfully,Order ID:183921,Company Account:Morry,Number Of Accounts:6,Starting Time:2024-07-11,End Time:2025-07-15.
2024-06-12 17:01:46	Add order function successfully,Order ID:180076,Company Account:Morry,Number Of Accounts:5,Remaining Time:1years3days.
2024-06-12 14:39:23	Check in the order successfully,Original Order ID:180071,Order ID:180076,Company Account:morry,Original Company Account:Netcom,Number Of Accounts:5,Starting Time:2024-06-12,End Time:2025-06-15 23:59:59.

3.3 Order List

Order list can be arranged by Order ID, end time, company account, user account, group ID,view all orders, order expiring soon, view inactive order. Then these order can be renewed from 1 month to 5 years.

Order List->

Order ID

View

End Time

View

Company Account

View

User Account

View

Group ID

View

View all orders

Orders expiring soon

View inactive order

Order ID	Original Order ID	Company Account	Name	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function	Renew	Transfer	Remark
<input type="checkbox"/> 187779	-	JSTNX	JST	2024-08-08 14:22:04	2024-08-08 -> 2025-08-15 23:59:59		5	0 Add Account	Activated	<div>PTT call</div> <div>Renew</div> <div>Add Function</div>	Renew	Transfer	Modify
<input type="checkbox"/> 187730	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		7	0 Add Account	Activated	<div>PTT call</div> <div>Add Function</div>	Renew	Transfer	Modify
<input type="checkbox"/> 187727	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	<div>PTT call</div> <div>Add Function</div>	Renew	Transfer	Modify
<input type="checkbox"/> 187658	171787	abacus	abacus	2024-04-09 14:23:10	2024-08-07 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	<div>PTT call</div> <div>Add Function</div>	Renew	Transfer	Modify
<input type="checkbox"/> 187602	-	SancharCS	SancharCS	2024-08-07 11:48:43	2024-08-07 -> 2025-08-15 23:59:59		2	0 Add Account	Activated	<div>PTT call</div> <div>Video</div> <div>Renew</div> <div>Add Function</div>	Renew	Transfer	Modify

3.3.1 Order Renewal

The order renewal is consist of all renewal and partial renewal. When renewing, selecting related users and function to renew, then click”Renew All”.

• Company Management

• User Management

• Orders Center

Order Management

Order Log

Order List

Transaction

Convert Accounts into Amount

Consumer cost analysis

User Function Statistics

• Subagent Management

• Personal Center

• Suggestions

Update information

Order List->

127138ViewReturn

Ordinary RenewalSeparate Order Renewal

Name

Ordinary Renewal

Order ID

127138

Function

PTT call

End Date

2024-02-15 23:59:59

Number Of Accounts

5

Remark

Function

☒ PTT call☐ Video☐ Save Video Data for 1 month☐ Patrol

Renewal Time(Month)

12

New Ending Date

2025-02-15

Renew All

Partial Renewal

Selecting function, renewal time and selecting some users,click”renew the user”

• Company Management

• User Management

• Orders Center

Order Management

Order Log

Order List

Transaction

Convert Accounts into Amount

Consumer cost analysis

User Function Statistics

• Subagent Management

• Personal Center

• Suggestions

Update information

Number Of Accounts

5

Remark

Function

☒ PTT call☐ Video☐ Save Video Data for 1 month☐ Patrol

Renewal Time(Month)

12

New Ending Date

2025-02-15

Renew All

Partial Renewal

User AccountViewGroup IDView

User Account	User Name	User Account	User Name	User Account
<input checked="" type="checkbox"/> THV1	THV 1	<input type="checkbox"/> THV2	THV2	<input type="checkbox"/> THV3
<input type="checkbox"/> THV4	THV4	<input type="checkbox"/> THV5	THV5	

☐ Select All

Renew the selected users

Total5, 1 pages in total , This is page 1

3.3.2 Transfer Order

Transferring some accounts from one company platform to other company platform under the same agent platform. The transferred account should be not activated.(The number of Remaining Accounts must be greater than 0)

	Order ID	Original Order ID	Company Account	Name	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function	Renew	Transfer
<input type="checkbox"/>	187779	-	JSTNX	JST	2024-08-08 14:22:04	2024-08-08 -> 2025-08-15 23:59:59		5	0 Add Account	Activated	PTT call Patrol Add Function	Renew	Transfer
<input type="checkbox"/>	187730	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		7	0 Add Account	Activated	PTT call Add Function	Renew	Transfer
<input type="checkbox"/>	187727	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function	Renew	Transfer

Company Management

User Management

Orders Center

Order Management

Order Log

Order List

Transaction

Convert Accounts Into Amount

Consumer cost analysis

User Function Statistics

Deploy mini-server solution

On-premise Server Solution

Personal Center

Suggestions

Update information

Transfer Order->

No remaining account to roll out

Return

Order ID: 187779

Company Account: JSTNX

Total Order: 5

Remaining Accounts: 0

Target Company Account:

Transfer Quantity:

Remark:

Submit

3.3.3 Add function

Check the function you want to add, according to remaining days to deduct used amount.

Order List->

Order ID View End Time View Company Account View User Account View

Group ID View View all orders Orders expiring soon View inactive order

	Order ID	Original Order ID	Company Account	Name	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function
<input type="checkbox"/>	187779	-	JSTNX	JST	2024-08-08 14:22:04	2024-08-08 -> 2025-08-15 23:59:59		5	0 Add Account	Activated	PTT call Patrol Add Function
<input type="checkbox"/>	187730	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		7	0 Add Account	Activated	PTT call Add Function
<input type="checkbox"/>	187727	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function
<input type="checkbox"/>	187658	171787	abacus	abacus	2024-04-09 14:23:10	2024-08-07 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function

Adding the functions of all users

Selecting function which need to add, click"Adding the functions of all users"

Increase order function->

187779 View Return

Name Increase order function

Order ID 187779

Order Function PTT call Patrol

End Date 2025-08-15 23:59:59

Remaining Time 1years6days

Number Of Accounts 5

Remark

Function ☐Video

Add the function of all users

Adding the function of selected user

Selecting function and users, then click "Adding the function of selected user"

Number Of Accounts: 10

Remark:

Function: ☐ Patrol

Add the function of all users

Add The Function Of Some Users

User Account: View Group ID: View

User Account	User Name	User Account	User Name	User Account	User Name
<input checked="" type="checkbox"/> duck1	duck1	<input type="checkbox"/> fly	fly	<input type="checkbox"/> fly3	fly3
<input type="checkbox"/> fly2	fly2	<input type="checkbox"/> 9621051	1123456	<input type="checkbox"/> war	war
<input type="checkbox"/> cbw7	cbw7	<input type="checkbox"/> ZDH10	ZDH10	<input type="checkbox"/> djd12	djd12
<input type="checkbox"/> djd13	djd13				

☐ Select All

Add the function of the selected user

Total: 10, 1 pages in total, This is page 1

3.3.4 Change Order

For inactive order, click "Change Order" can make an order modification, You can modify order function, order duration, number of accounts, and click "Confirm" to modify. (The operation of Separate Order Renewal is the same)

Order List->

Order ID: View End Time: View Company Account: View User Account: View

Group ID: View View all orders Orders expiring soon View inactive order

Order ID	Original Order ID	Company Account	Name	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function	Renew	Transfer	Remark
<input type="checkbox"/> 127344	126508	RNITEGUR	mrteguh	2023-02-03 10:50:13	1Year		50	50	Inactive	PTT call	Transfer	Modify	
<input type="checkbox"/> 127339	125833	Widerra	Widerra	2023-01-29 14:19:59	2023-02-11 14:19:59	2024-02-15 23:59:59	1	0	Activated	PTT call	Renew	Transfer	Modify
<input type="checkbox"/> 127321	92062	STWMA	STWMA	2022-01-20 09:18:22	2023-02-11 09:18:22	2024-02-15 23:59:59	1	0	Activated	PTT call	Renew	Transfer	Modify
<input type="checkbox"/> 127274	126644	RNITEGUR	mrteguh	2023-02-03 10:50:13	2023-02-10		1	0	Activated	PTT call	Renew	Transfer	

Change Order->

127344 View Return

Change Order Change Separate Order

Name: Change Order

Order ID: 127344

Order Status: Inactive

Function: ☒ PTT call ☐ Video Save Video Data for 1 month ☐ Patrol

Order Duration: 1 years

Number Of Accounts: 50 Change the quantity to 0 to refund the order

Remark:

Confirm

3.3.5 Add Account

It is an increase in the number of orders from the original order number

	Order ID	Original Order ID	Company Account	Name	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function
<input type="checkbox"/>	187779	-	JSTNX	JST	2024-08-08 14:22:04	2024-08-08 -> 2025-08-15 23:59:59		5	0 Add Account	Activated	PTT call Patrol Add Function
<input type="checkbox"/>	187730	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		7	0 Add Account	Activated	PTT call Add Function
<input type="checkbox"/>	187727	156697	Marika	Marika	2023-11-24 14:10:19	2024-08-08 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function
<input type="checkbox"/>	187658	171787	abacus	abacus	2024-04-09 14:23:10	2024-08-07 -> 2025-08-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function

• Company Management

• User Management

• Orders Center

Order Management

Order Log

Order List

Transaction

Convert Accounts Into Amount

Consumer cost analysis

User Function Statistics

• Subagent Management

• Personal Center

• Suggestions

Update information

Add Account->

127339

View

Return

Name

Add Account

Order ID

127339

Order Function

[PTT call](#)

End Date

2024-02-15 23:59:59

Remaining Time

1years4days

Number Of Accounts

1

Remaining Accounts

0

Add Account

1

(Number of remaining accounts after increase: 1)

Remark

Add Account

3.3.6 Export

Export and save user information in excel format by order used by the user

• Company Management

• User Management

• Orders Center

Order Management

Order Log

Order List

Transaction

Convert Accounts Into Amount

Consumer cost analysis

User Function Statistics

• Subagent Management

• Personal Center

• Suggestions

Update information

Order ID

View

End Time

View

Company Account

View

User Account

View

Group ID

View

View all orders

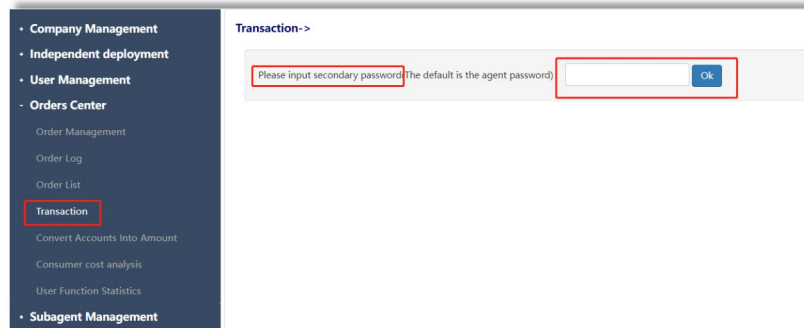
Orders expiring soon

View inactive order

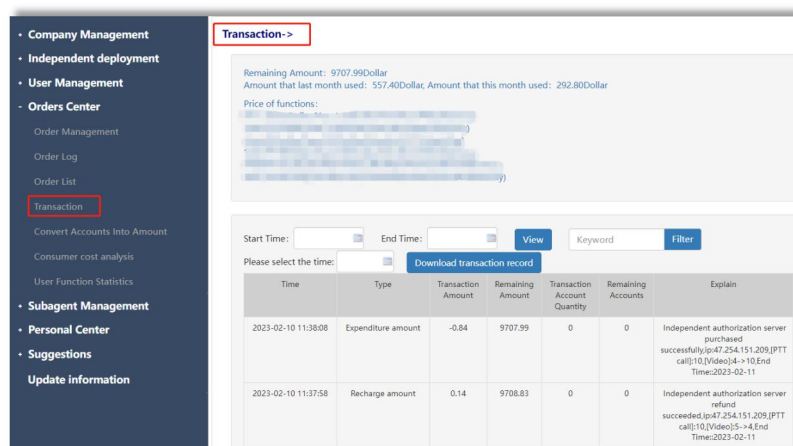
Order ID	Original Order ID	Company Account	Name	Time	Start Time	End Time	Number Of Accounts	Remaining Accounts	Status	Function	Renew	Transfer	Remark	Export User
321	92062	STWMA	STWMA	2022-01-20 09:18:22	2023-02-11 -> 2024-02-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function	Renew	Transfer	Modify	Export
274	126644	RNITEGUH	mrteguh	2023-02-03 10:50:13	2023-02-10 -> 2024-02-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function	Renew	Transfer	Modify	Export
337	126644	RNITEGUH	mrteguh	2023-02-03 10:50:13	2023-02-10 -> 2024-02-15 23:59:59		1	0 Add Account	Activated	PTT call Add Function	Renew	Transfer	Modify	Export
89	126508	RNITEGUH	mrteguh	2023-02-03 10:50:13	2023-02-10 -> 2024-02-15 23:59:59		30	0 Add Account	Activated	PTT call Add Function	Renew	Transfer	Modify	Export
138	116289	abacus	abacus	2022-10-17 14:02:44	2023-02-10 -> 2024-02-15 23:59:59		5	0 Add Account	Activated	PTT call Add Function	Renew	Transfer	Modify	Export

3.4 Transaction

In the transaction record, all the order transactions of the whole agent platform can be viewed. You must input the secondary password, the first secondary password defaults to the agent password, and the secondary password can be set in the transaction record.



The screenshot shows the 'Transaction->' page. On the left is a sidebar menu with categories: Company Management, Independent deployment, User Management, Orders Center, and Subagent Management. The 'Transaction' option under 'Orders Center' is highlighted with a red box. The main content area has a header 'Transaction->' and a form with a label 'Please input secondary password (The default is the agent password)' and an 'Ok' button. The password input field is also highlighted with a red box.

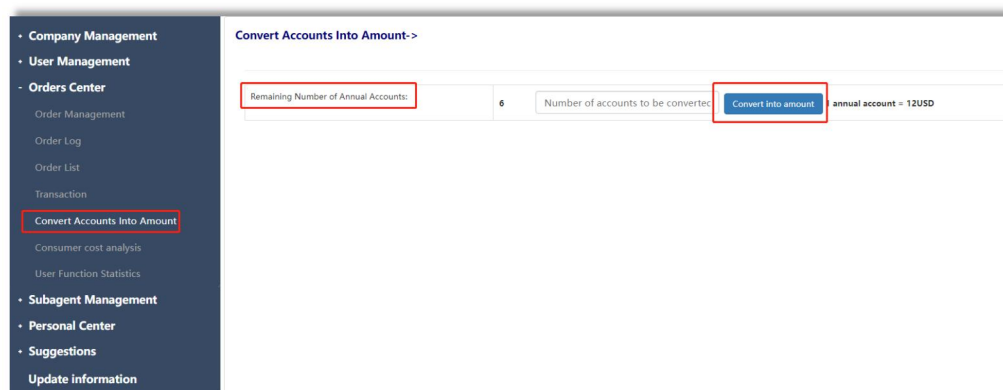


The screenshot shows the 'Transaction->' page with a summary of account balances and a table of transactions. The summary includes: Remaining Amount: 9707.99Dollar, Amount that last month used: 557.40Dollar, and Amount that this month used: 292.80Dollar. Below this is a 'Price of functions' section with a blurred table. The main section is a transaction record table with filters for Start Time, End Time, and Keyword. A 'Download transaction record' button is present. The table has columns: Time, Type, Transaction Amount, Remaining Amount, Transaction Account Quantity, Remaining Accounts, and Explain.

Time	Type	Transaction Amount	Remaining Amount	Transaction Account Quantity	Remaining Accounts	Explain
2023-02-10 11:38:08	Expenditure amount	-0.84	9707.99	0	0	Independent authorization server purchased successfully(ip:47.254.151.209,PTT call):10,[Video]:4->10,End Time:2023-02-11
2023-02-10 11:37:58	Recharge amount	0.14	9708.83	0	0	Independent authorization server refund succeeded(ip:47.254.151.209,PTT call):10,[Video]:5->4,End Time:2023-02-11

3.5 Convert Accounts into Amount

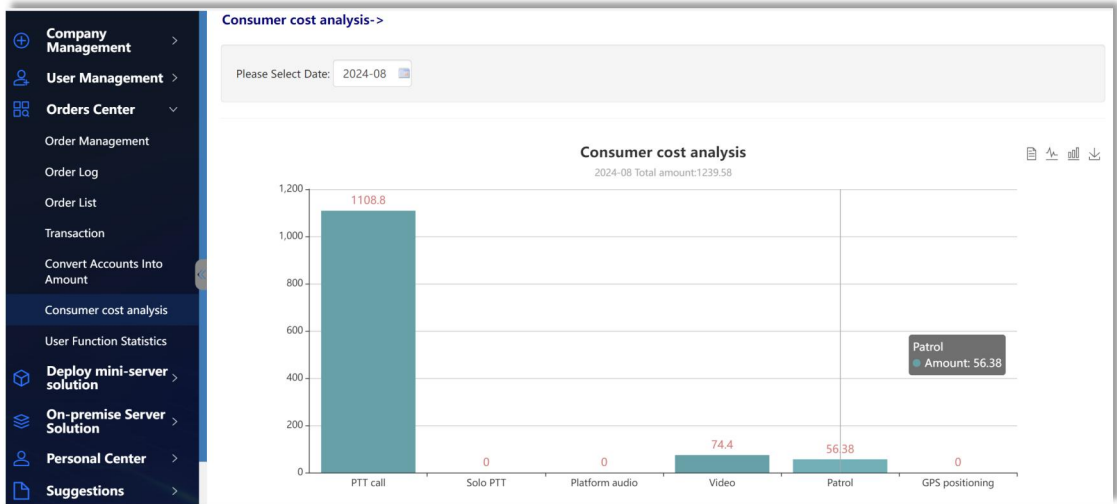
Convert the account number into amounts, One year account can be converted into corresponding amount. You can purchase orders or renew order in using these the amount.



The screenshot shows the 'Convert Accounts Into Amount->' page. The sidebar menu is similar to the previous page, with 'Convert Accounts Into Amount' highlighted under 'Orders Center'. The main content area has a form with a label 'Remaining Number of Annual Accounts:' and a value '6'. There is a 'Number of accounts to be converted:' field and a 'Convert into amount' button. A note on the right says 'annual account = 12USD'.

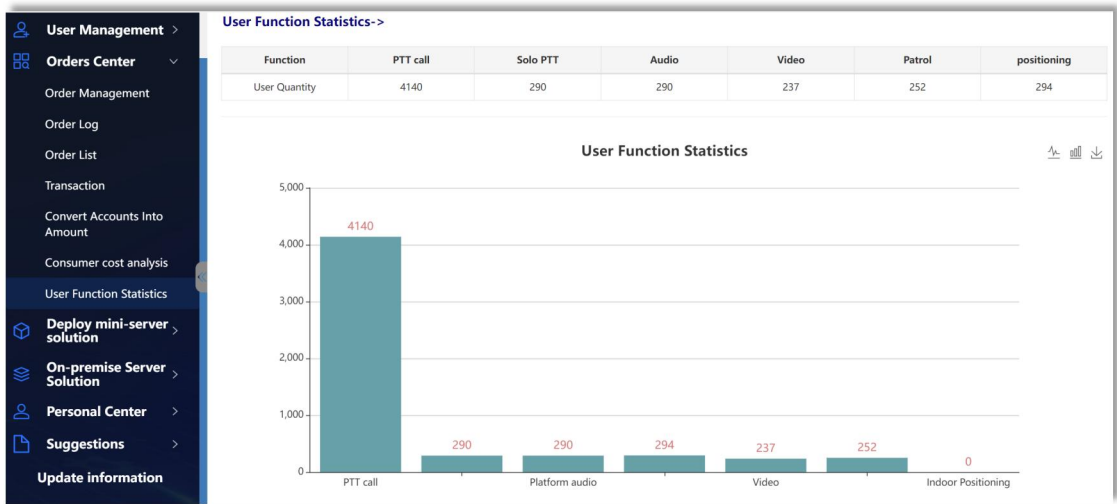
3.6 Consumer cost analysis

For consumer cost analysis, you can view the function analysis chart of a month's purchase. You can switch months at the top. You can select bar chart, line chart, data view and download in the upper right corner.



3.7 User Function Statistics

You can count the number of users of the function. You can select bar chart, line chart and download on the right side.



4. Deploy mini-serversolution

4.1 Purchase Order

Purchase Order->

Server IP:	<input type="text"/>	*
Number Of Accounts (PTT call) :	<input type="text" value="0"/>	*(Price: 0.033 Dollar/Day)
Number Of Accounts (Video) :	<input type="text" value="0"/>	*(Price: 0.033 Dollar/Day)
Number Of Accounts (Patrol) :	<input type="text" value="0"/>	*(Price: 0.014 Dollar/Day)
End Date:	<input type="text"/>	*
Project description:	<div><div></div></div>	
Amount:		
<input type="button" value="Submit"/>		

- Server IP: Enter the IP address of the independently deployed server
- Number of accounts(PTT Call): Number of accounts with PTT function
- Number of accounts(Video): Number of accounts with video function
- Number of accounts(Patrol): Number of accounts with patrol function
- End Date: Server authorization expiration time (account will be suspended after expiration)

Project description: Text notes about project

Amount: Display the remaining amount

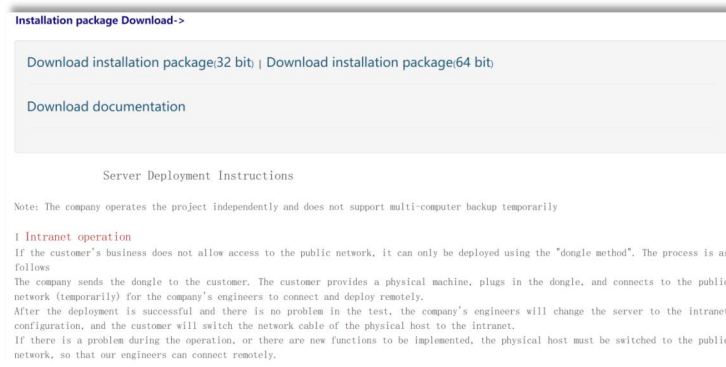
4.2 Order List

List all independently deployed order information including server IP, number of accounts, end date, etc.

Enquiry Order->

Server IP	Number Of Accounts(PTT call)	Number Of Accounts(Video)	Number Of Accounts(Patrol)	End Date	Project description	Operation
-----------	------------------------------	---------------------------	----------------------------	----------	---------------------	-----------

4.3 Installation Package Download



Click: [Download installation package\(bit\)](#), [download document](#), [download corresponding files for operation](#).

5. On-premise Server Solution

5.1 Project list

Project list->

ID	Project name	Expiration date	User Quantity	Status	Verification method	Project fee	Operation and maintenance fee	Project description	Expiration Reminder	Operation
----	--------------	-----------------	---------------	--------	---------------------	-------------	-------------------------------	---------------------	---------------------	-----------

Displays project information including number of users, fees, status, expiration date, etc.

5.2 On-premise Server Instructions

REALPTT

Cluster system management platform

+

Company Management

+

User Management

+

Orders Center

+

Deploy mini-server solution

+

On-premise Server Solution

Project list

On-premise Server instructions

+

Personal Center

+

Suggestions

Update information

On-premise Server instructions->

On-premise Server process description

1:Download the docker image of the On-premise Server

2:Deploy the downloaded docker image on your server

3:Purchase and configure a dongle

4:Visit the On-premise Server management platform and configure your dongle information

Please see the instructions below for specific steps:

How to deploy server docker image [Download](#)

1. Create a folder

Pre-created directory

```
mkdir /data
mkdir -p /data/patrol
mkdir -p /data/patrol/patrol_files
mkdir -p /data/patrol/report_files
mkdir -p /data/gps
mkdir -p /data/roadmap
```

2. Run and enter docker

1. Install and start docker

Install docker and set it to start at boot

If the system is centos, run the following command:

```
yum install -y docker
service docker start
```

Operators can set up their own server following the instructions, which include files and activation steps.

6. Personal Center

6.1 Create Administrator

Add a new agent account to manage this agent platform, assigning permissions to each menu to the new administrator, and modifying administrator permissions at a later date. Enter the account number, password and set administrator permissions. Set the administrator's permissions, the box with the check mark means the administrator has the permission, each function is divided into query, add, edit, delete and other permissions, according to the actual needs to choose.

The screenshot shows the 'Create Administrator' form. On the left is a sidebar menu with 'Create Administrator' highlighted. The main form area is titled 'Create Administrator->' and contains the following fields:

- Administrator Account:** A text input field with a red asterisk and a note: '*Must be an English letter or number'.
- Login Password:** A text input field with a red asterisk.
- Confirm Password:** A text input field with a red asterisk.
- Authority:** A list of permissions with checkboxes:
 - ☐ Company Management
 - ☐ User Management
 - ☐ Order Center
 - ☐ Subagent Management
 - ☒ Recharge Center
 - ☒ Personal Center

At the bottom right of the form is a blue 'Create' button.

6.2 View Administrator

Viewing or delete some administrator.

The screenshot shows the 'View Administrator' table. On the left is a sidebar menu with 'View Administrator' highlighted. The table has three columns: Account, Authority, and Operation.

Account	Authority	Operation
11	(View Company)(User Details)(Query Order)(Order Log)(Transaction)(New Recharge Order)(Subagent List) (Personal Information)(User Log)(Login Record)(Balance)(New Car order)(New Recharge Record)	Edit authority Restore Password Delete
wendy01	(New Company)(Create Company)(Edit Company)(Delete Company)	Edit authority Restore Password Delete

Edit authority

Permissions used to modify agent administrator accounts

[Edit authority->](#)

Account:	<input type="text" value="wendy001"/>	View	Return
Authority:	<div><div><input checked="" type="checkbox"/> Company Management</div><div><input checked="" type="checkbox"/> View Company</div><div><input checked="" type="checkbox"/> Create Company</div><div><input checked="" type="checkbox"/> Edit Company</div><div><input checked="" type="checkbox"/> Delete Company</div><div><input type="checkbox"/> User Management</div><div><input type="checkbox"/> User Details</div><div><input type="checkbox"/> Modify User</div><div><input type="checkbox"/> Delete User</div><div><input type="checkbox"/> Order Center</div><div><input type="checkbox"/> Subagent Management</div><div><input type="checkbox"/> Recharge Center</div><div><input type="checkbox"/> Personal Center</div></div>		
	Save		

6.3 Modify Bind Mail

You can modify the email address bound to this agent by account password.

Modify Bind Mail->

Current Bind Mail:	wendy.corget@yahoo.com
Login Password:	<input type="password" value="....."/>
Modify Bind Mail:	<input type="text" value="wendy"/>
Confirm	

6.4 Personal Information

Binding mobile phone number for receiving system SMS.

• Company Management

• User Management

• Orders Center

• Subagent Management

• Personal Center

Create Administrator

View Administrator

Personal Information

Modify Password

Personal Information->

Company Address:	<input type="text" value="USA"/>	*
Name:	<input type="text" value="wendy"/>	*
Mobile:	<input type="text" value="0755-33136922"/>	*Used to receive SMS messages
Save		

6.5 Modify Password

If you remember the old password, you can modify the password in this way

If the above two methods cannot be modified, you can contact area manager to reset the password

Modify Password->

1.Pass old password
If you remember the old password, you can modify the password in this way

3.Contact area manager
If the above two methods cannot be modified, you can contact area manager to reset the password

6.6 Secondary Password

Setting the secondary password to check transaction record,the first secondary password defaults to the agent password.

Secondary Password->

Please input secondary password:

6.7 OEM

6.7.1 Management platform

Setting domain link,bottom label name,bottom label link,website title,website logo, login page,title bar image, menu bar color.

OEM->

Management platform

Web scheduling console

Domain Link:

www

Save

For example: smart-ptt.com

Bottom Label Name:

shenzhen corget technology company

Save

Bottom Label Link:

www.corget.com

Save

For example: http://beian.miit.gov.cn

Website Title:

Realptt

Save

Website Logo:

选择文件

未选择任何文件

Save

*ico format image

Restore default image

Background Picture For The Login Page:

选择文件

未选择任何文件

Save

*Recommended the aspect ratio of the image size is: 2.2:1

Restore default image

Title Bar Image:

选择文件

未选择任何文件

Save

*Recommended the aspect ratio of the image size is: 10:1

Restore default image

Menu Bar Color:

0E1728

Save

Restore default color

Menu Bar Color(hover):

0B234A

Save

Restore default color

Menu font color:

7DA984

Save

Restore default color

Login Link:

Agent Platform: http://realptt.com:80/ptt/L3Byb3h5L2luZGV4LmpzcD9QUk9YWUIEPTI=

Company Platform: http://realptt.com:80/ptt/P1BSt1hZSUQ9Mg==

Department Platform: http://realptt.com:80/ptt/L3BhcnQvaW5kZXguanNwP1BSt1hZSUQ9Mg==

6.7.2 Web scheduling console

Fill in the domain link, website title, login page description, website logo etc, as required.

OEM->

Management platform

Web scheduling console

Domain Link:

Save

For example: smart-ptt.com

Website Title:

Save

Login page description:

Save

Website favicon:

选择文件

未选择任何文件

Save

*ico format image

Website Logo:

选择文件

未选择任何文件

Save

*png format image The recommended picture size is 230*60

6.8 User Log

Viewing the operation history of all users in this agent platform.

User Log->

Please Select Date:

2024-08

User Account

View

List All

Time	Company	Department	User	Log
2024-08-09 12:00:01	system	-	-	定时任务:暂停用户结束
2024-08-09 12:00:00	system	-	-	定时任务:暂停用户开始
2024-08-09 11:32:08	system	-	Arsenio3	Set Privilege:31809535
2024-08-09 11:32:08	system	-	Arsenio2	Set Privilege:31809535
2024-08-09 11:32:08	system	-	Arsenio1	Set Privilege:31809535
2024-08-09 11:31:58	system	-	Arsenio6	Set Privilege:31547391
2024-08-09 11:31:58	system	-	Arsenio5	Set Privilege:31547391
2024-08-09 11:31:58	system	-	Arsenio4	Set Privilege:31547391
2024-08-09 10:55:10	system	-	Arsenio6	Activate User
2024-08-09 10:55:10	system	-	Arsenio5	Activate User
2024-08-09 10:55:10	system	-	Arsenio4	Activate User

6.9 View User IP

Enter the user account to be queried and you will be able to query the IP address information of the user's last login.

View User IP->

User Account:

View

Agent Name: wendy
User last login IP: 119.123.197.50

6.10 Login Record

Viewing agent account login time and IP address.

Login Record->

Time	IP Address
08-09	
14:39:32	62.210.99.188
14:25:27	62.210.99.188
10:53:06	62.210.99.188
09:39:03	208.87.243.139
09:39:02	208.87.243.139
08-08	
14:20:24	62.210.99.188
08-07	
14:09:34	208.87.243.135
11:48:08	208.87.243.135
10:05:54	62.210.99.188

6.11 Login reminder

Setting balance reminder, when less than some certain usd amount, it will pop up prompt.

Login reminder->

Balance lower limit: USD

Save (Pop up prompt when the balance is less than the value)

Order expiration reminder:

Open

6.12 Statistics

Displaying the total companies,total users,normal users, online users, number of accounts.

Statistics->	
Total Companies:	1229
Total Users:	13569
Normal Users:	4144
Paused Users:	9425
Online Users:	674
Number Of Accounts:	4267

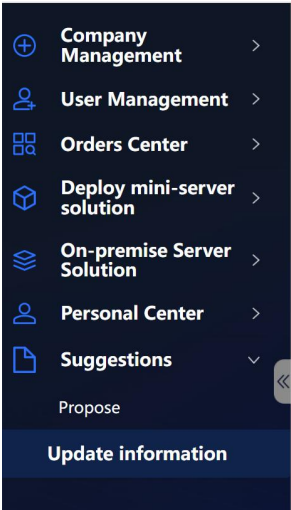
7.Suggestions

You can make suggestions here, and then click Submit, and we can see your suggestions

<div><div>+</div>Company Management ></div> <div><div>👤</div>User Management ></div> <div><div>📁</div>Orders Center ></div> <div><div>📦</div>Deploy mini-server solution ></div> <div><div>🏢</div>On-premise Server Solution ></div> <div><div>👤</div>Personal Center ></div> <div><div>📄</div>Suggestions ></div> <div>Propose</div> <div>Update information</div>	Propose->
	Title: <input type="text"/> *
	Name: <input type="text"/> *
	Contact information: <input type="text"/> *
	Message: <div><div></div></div> *
	<div>Submit</div>

8. Update Information

Record platform update content, including update time and update details, so that users can keep abreast of platform function update trends.



Update information->

Total:0 , 0 pages in total , This is page 1